

Benefits of TZ Intelligent Lockers

1. Total Security of packages and risk reduction of lost packages
2. Complete Tracking/Accountability – log kept of every package drop off and pick up - 100% Chain of Custody
3. Reduction of labor and time – fewer resources required to deliver packages to lockers only and not having to drop off at every desk, station, etc. (labor savings can justify cost of system)
4. Eliminates the need for multiple deliveries and re-delivery attempts each day
5. No signature required any longer, electronic log record alleviates this need
6. Research has shown 25-100% more packages being delivered per day
7. Average Package pick up time reduced by up to 50%.
8. 24 hours / 7 days a week convenient access for parcel pick up
 - a. Research shows over 65% of packages are picked up outside of 8am-5pm
9. Email/txt notification – Package Recipients will know when a package has arrived and is available for pick up
10. Higher customer satisfaction – Recipients will know when a package is available and get it at their convenience
11. Reminders – Reminders can be set up at any frequency to prompt recipients to pick up their package
12. Expiration dates – management of non-picked up packages. System can assign a date when package pick up will expire so that items may be removed from the locker and handled appropriately.
13. Reduction of phone calls to the mail room looking for packages.
14. Detailed Reports that show every transaction for 25+ years
 - a. Search capability for record detail on any given day
15. A designated individual can be assigned to pick up packages for an entire department
16. Ability to assign permanent locker and passwords, or variable assignment of lockers & passwords
17. Alternate access methods to retrieve parcels is available (example: badge swipe)
18. Alternate Uses – Day lockers, inventory control, asset security
19. Custom Finishes available – Installation can match surrounding environment look and feel
20. Pick up not confined to mail room - multiple locations possible from lobbies to cafeterias.
21. Integration with existing mail logistics programs - Intelligent Locker systems can interface into existing mail logistics programs so online-tracking of the package is possible with the locker system updating the logistics software with real time delivery status
22. Networking Available - for multiple system centralized management and report generation.